



# GP Superclinic

@ Midland Railway Workshops

[www.midlandgpsuperclinic.com](http://www.midlandgpsuperclinic.com)

## Appointments

Consultations are appointment based. If you require help after hours, our locum service may be contacted on 1300 030 030.

## Cancellation Fee

An appointment missed or an appointment which you cancel with less than a 2 hour notice will incur a fee from \$20.

## Contact Details

It is important to update your contact details as well as your next of kin or emergency contacts to ensure we can contact you if required. We must sight your Medicare Card and Health Care Card (if applicable) at every visit in accordance with Medicare guidelines. We appreciate your cooperation in this matter.

## Reminder Service

GP Superclinic provides our patients with a recall service. We recall things such as yearly pap smears, mammograms, immunisations, care plans, health assessments and test results.

## Test Results

We regret to inform you that we cannot give test results over the phone. Please ensure that you schedule a review appointment with your doctor to obtain your results.

## Medical Records

To obtain a copy of your medical records, please see one of our receptionists to complete a Medical Record Release Request Form. We can release the records to yourself or to a general practitioner of your choice. This will incur a fee.,

## PATIENT FEEDBACK

We welcome any comments or suggestions regarding the care you receive at this practice. Our practice deals with complaints in a courteous and understanding manner. Please feel free to talk to the receptionist personally or email [admin@gpscmidland.com](mailto:admin@gpscmidland.com) or you may prefer to write to us. This practice is receptive to all feedback and will always focus to resolve any complaints directly, where a matter cannot be resolved, the Health and Disability Services Complaint Office can be contacted by the Practice Manager or by yourself for advice and possible mediation.

## Practice Fees

### Monday - Friday

This is a primarily bulk billing Practice, with private fees payable with some of our doctors after 3pm for patients who are not Pensioner/ Health Care Card holders or are children under the age of 16. The majority of doctors bulk bill the whole day. Please enquire with reception when you make your booking.

Payment in full is required at the time of the consultation for all private patients. Patients will be able to get the Medicare rebate on the same day as long as you have your bank accounts registered with Medicare. Health Care Cards must be sighted on the day to offer bulk billing.

### Saturday

On Saturdays we have mixed billing with patients who are Pensioner/ Health care card holders and children under the age of 16 being bulk billed. The rest of the patients will be charged privately \$80.00 with a Medicare rebate payable to patients on the same day as long as you have your bank account details registered with Medicare.

## Privacy

Your privacy is important to us! Your personal health information is kept confidential by all our doctors and Staff. All staff members sign confidentiality agreements on commencement of working with your practice. The practice follows RACGP Code of Practice and Privacy Laws.

### Hours of Operation:

Monday: 7.30am - 6.00pm

Tuesday - Thursday: 8.00 - 6.00pm

Friday: 7.30am - 6.00pm

Saturday: 8.30am - 2.30pm

### Our Doctors:

Dr. Atish Chudasama

Dr. Aldo Riquelme

Dr. Aly Khanbhai

Dr. Caroline Smith

Dr. Carolyn Berry

Dr. Lin Ann Anantharachagan

Dr. David Jones

Dr. Sing Jack Yap

Dr. Mohammad Ullah

Dr Sandie Dobney

**We regret that we cannot issue referral, new or repeat prescriptions or discuss test results without a consultation. Thank you for your understanding and cooperation with this policy.**

**Other fees can be advised by asking our reception staff**



“A Family Approach to Caring  
for You like one of Our Own”

## Spring and Summer Health News

Hay fever and allergies are often worse during spring and summer. If you are suffering from the symptoms of allergies, such as sneezing, itchy, watery eyes and skin rashes talk to your doctor today! There are many new treatments to help allergy and hay fever sufferers and many patients are eligible for allergy testing to determine the cause of your symptoms and to find a treatment. There is no need to put up with discomfort of allergies any longer! Be Sun Smart this summer! Cover up with a hat, sunglasses, sunscreen, and protective clothing! Long-term exposure to the sun's ultra-violet rays leads to skin cancer. If you have fair skin, freckles, a large number of moles, a family or personal history of skin cancer, any new skin lesions, or changes to your current moles, arrange a check up with your doctor. Check your skin regularly for early detection of change.

**We endeavour to return all phone calls within a timely manner. Whenever possible your call will be returned within one business day. If your call is urgent please advise reception staff. If you have a medical emergency please call “000” or report immediately to the Emergency Department. We offer SMS recall reminders please ask our receptionists for further details or to add your mobile number to your patient file.**



## Services Available

- Check ups
- Family Planning
- Pap Smears
- Pregnancy Tests
- Antenatal Care
- ECG Heart Checks
- Spirometry Lung Test
- Adult and Child Vaccinations
- Adult and Child travel Vaccinations
- Liquid Nitrogen Therapy
- Weight Control Nutrition Advice
- Stop Smoking Assistance
- Skin Checks
- Minor Surgical Procedures
- On site Pathology
- Contraception Device insertion (ie: Implanon, Mirena)

## FOR AN APPOINTMENT

To Book Online through Hotdoc go to our Website  
[www.midlandgpsuperclinic.com](http://www.midlandgpsuperclinic.com)  
or call us on 9374 7000

## CONNECT WITH US

PO BOX 3516

Midland, WA 6965

[www.midlandgpsuperclinic.com](http://www.midlandgpsuperclinic.com)



## LOCATE US

Block 1, 6 Centennial Place,  
Midland Railway Workshops  
Midland WA 6065

## After Hours

### Dial a Doctor

Phone: 1300 030 030

### SJOG Midland Emergency Dept

Phone: 9462 4000

Emergency: 000